

HOW NEXUSCARE SUPPORTS YOUR CQC ASSESSMENT

We understand what good and outstanding care looks like in the eyes of CQC. See how NexusCare provides the evidence CQC requires – all at the touch of a button.



CQC Evidence Required



EFFECTIVE

Monitoring and improving outcomes



NexusCare Supportive Evidence

- Full visibility of nursecall activity including types of calls, response times etc.
- Speeds up response times as carers no longer need to return to a console
- Monitors individual carers to support training & development
- Identify/improve missed SLA response times



EFFECTIVE

Delivering evidence-based care and treatment



- Provide the correct level of care informed by data on busiest periods, zones and residents
- Integrate nursecall data with digital care records to get a 360 view of resident care



CARING

Responding to people's immediate needs



- Speeds up response times
- Reduce noise from alarms to create a calmer environment for residents.
- Understand which residents use their nursecall most and when so you can plan ahead and respond quicker/smarter



RESPONSIVE

Providing information



- Provides management with full visibility of nursecall activity to assist with resources, processes and planning
- Share useful nursecall data and response times with residents and those close to them



WELL-LED

- Governance and assurance
- Learning, improvement and innovation



- Upgrade your existing nursecall system, regardless of age, without the cost or disruption of a new system
- Latest integration/innovation with digital care records
- Nursecall alerts sent directly to carers mobile devices
- Reduce noisy alarms around the home
- Full reporting of nursecall activity at the touch of a button – response times, types of call, busiest periods/zones, missed SLAs etc.